

Delivery Plan Y3 Workplan 2024-25

Blue = complete
 Red = missed deadline/unable to deliver
 Amber = at risk of non-delivery/not meeting deadline
 Green = on track to delivery by deadline
 Purple = closed

Programme	Programme Description	REF#	Project Description	Title	Project Typ	Start Date	End Date	BRAG Status	Category	Tier	Latest Update
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE27	Review of Bon Accord Care contract and redesign of associated service specifications.	65. Review BAC contract	BAU	24/02/2023	31/03/2025	Z - Complete	Future Sustainability	Tier 3 (Response)	Contract has been reviewed with new service specifications added, contract has been signed by both parties
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE28	Review of GCC Contract to reflect flat cash agreement.	66. Review GCC Contract	BAU	30/06/2023	31/03/2025	Green	Future Sustainability	Tier 3 (Response)	Tender has closed and tenders are currently being evaluated. Provisional award is due on 22/07
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE29	Review of use/availability of Interim Beds	67. Interim Beds	BAU	29/03/2024	31/03/2025	Z - Complete	Budget Saving	Tier 3 (Response)	Contract ended with Woodlands 31.5.24, 2 beds at Deeside remain until March 2025
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE30	Consolidation/streamlining of existing MHLD commissioned services	68. MHLD Commissioning	BAU	29/03/2024	31/03/2025	Green	Budget Saving	Tier 3 (Response)	Procurement undertaken with Preferred Provider identified. Initial saving made via contract consolidation however Provider has also bid under the ceiling funding of the contract. Full savings profile will be provided following contract award and start date - 1st September 2024
Commissioning	Develop and deliver the Procurement Workplan incorporating our commissioning principles so that our commissioning is ethical, creative and co-designed and co-produced with partners and communities.	SE31	Explore how counselling service can work in a more collaborative, joined up way to support people experiencing care to benefit from a more holistic approach whilst achieving efficiencies	69. Collaborative Counselling	BAU	31/03/2023	31/03/2025	Green	Future Sustainability	Tier 2 (Early Intervention)	Meeting held with CEO of Institute for Research and Innovation in Social Services (IRISS) who shared her experience in creating an alliance model, focusing around telling a compelling story to address any scepticism and what the conditions need to be for success. She also shared her own implementation workshop notes.
Communities	Provide community based services codesigned and codelivered with our communities.	CT07	Continue to develop and evaluate the Northfield Hub as a test of change for cross-sector, easily accessible, community hubs where a range of services coalesce, all responding to local need, to feed into a wider initiative on Priority Intervention Hubs.	5. Priority Intervention Hubs	FTP		31/03/2025	Green	Prevention	Tier 2 (Early Intervention)	Northfield Hub - Room continues with 90% capacity. Test of Change - Community Appointment Day - Get Active Northfield identified as potential venue in conjunction with Physio/MSK. Meeting on 17th July to start initial discussions. Aberdeen Vaccination & Wellbeing Hub - Evaluation complete and presented to Integration Joint Board (IJB) in July 2024. Evaluation well received. Future IJB detailed session to review & support Vaccination uptake. Exploring the use of the Hub for Tests of Change around Community Appointment Days (CAD) & Chest, Heart, Stroke Scotland (CHSS) Health Defence Team roll-out within Aberdeen. Countesswells Health & Wellbeing Clinic - Work continues on internal fit out & ICT Installation. Proposed 95% occupation with Immunisations, CTAC and Health Visiting Services. Projected date for occupation around September 2024. Tillydrone Community Campus - Closer working with Tillydrone Community Campus Scottish Charitable Incorporated Organisation (SCIO). Reviewing use of Health Room - with request from SCIO for health visitor input in addition to pre-school vaccination clinic.
Communities	Provide community based services codesigned and codelivered with our communities.	CT08	Lead on increasing and diversifying the membership of our Locality Empowerment Groups and increasing wider participation in locality planning.	6. Develop LEGs and increase participation.	BAU	05/04/2024	31/03/2025	Green	National Agenda	Tier 2 (Early Intervention)	Attendance at Locality Empowerment Group (LEG) meetings has significantly increased since July 2023, with 21 attendees in July 2023, compared with 34 attendees in June 2024. All three LEGs have reasonably equal gender representation; all are attended by people with disabilities; the Central and South LEGs are regularly attended by ethnic minority representatives; and all three LEGs are represented by both older people and those of working age. Work is ongoing to ensure more consistent attendance from young people; and to identify more ethnic minority representatives for the North Locality. The Locality Planning Team is also working to ensure all neighbourhoods across Aberdeen City have at least one community representative on its respective LEG.
Communities	Provide community based services codesigned and codelivered with our communities.	CT10	Deliver North, Central and South Locality Plans and report on progress	8. Delivery Integrated Locality Plans	BAU	05/04/2024	31/03/2025	Green	National Agenda	Tier 2 (Early Intervention)	Refreshed Locality Plans were prepared following extensive engagement with community planning partners and community members between October 2023-March 2024. The refreshed Locality Plans incorporate 60 community change ideas which the Locality Planning Team will work with Local Outcome Improvement Plans (LOIP) project managers and community members to deliver. The Locality Plans align with thematic priorities of the citywide LOIP, to improve the economy, people, place and community empowerment within each of our three locality areas. The refreshed LOIP and Locality Plans will be presented to the IJB at its meeting on 9 July 2024.
Communities	Provide community based services codesigned and codelivered with our communities.	CT11	Ensure the use of Our Guidance for Public Engagement is embedded	9. Public Engagement	BAU	01/03/2024	31/03/2025	Green	National Agenda	Tier 2 (Early Intervention)	Our revised Community Engagement Guidance was presented to the Integration Joint Board (IJB) in May 2024 where it was approved. This guidance places greater emphasis on the legislative and regulatory requirements allied to Community Engagement work and draws attention to the recently developed Integrated Impact Assessments. The revised guidance also draws attention to suggested minimum standards for learning and development in relation to Community Engagement work and updates information relating to 'emergency situations' and 'temporary arrangements' as per the Scottish Government "PLANNING WITH PEOPLE Community engagement and participation guidance" (April 2023). A further update to Planning with People was received after the IJB meeting in May and we are now working on incorporating this.
Communities	Provide community based services codesigned and codelivered with our communities.	CT12	Promote the use of Care Opinion to encourage patients, clients, carers and service users to share experiences of services, further informing choice.	10. Care Opinion Promotion	BAU	01/03/2024	31/03/2025	Green	National Agenda	Tier 2 (Early Intervention)	We continue to update and resolve issues with the Care Opinion 'service tree' ensuring that any feedback goes to the right people and places in our subscription, and that the structure of those services are accurately represented. Specialist Older Adults & Rehabilitation services and Len Ironside Centre being recent examples. We continue to check on accuracy of information we hold in respect of 'responders' and 'administrators' who may have moved on, or changed roles. All ACHSCP messages posted on care opinion are routinely monitored we aim to ensure there is a timely response to those. The Care Opinions system automatically updates us if there has been no response for 5 or more days.

Communities	Provide community based services codesigned and codelivered with our communities.	PIH08	Deliver various events such as Age Friendly Aberdeen, the Gathering and a Well Being Festival to support people to live well and independently as part of their communities.	11. Community Intervention	BAU	05/04/2024	31/03/2025	Green	Future Sustainability	Tier 1 (Prevention)	The Grampian Gathering this year is being held at King's church on the 28th September 2024 between 10:30am -4pm. The Gathering is being planned by a Pan-Grampian multi-agency project group. The Gathering is aimed at people over the age of 50 to encourage them to plan for their retirement, embrace lifelong learning and active ageing, support them to manage long term conditions, and plan for end of life by making sure wills and power of attorney are in place. There will be various stalls and tables showcasing all the various groups and charities to promote and encourage people to join groups and to take up opportunities to volunteer. Aims of the Grampian Gathering Support community members through interactive activities and stalls to engage with community-based interventions or set up a new group. Identify speakers who can inspire and motivate people to remain fit, well, active and in charge of their own retirement. Create a social movement of older people who are promoting and developing their own retirement community of social connections. Deliver a workshop on getting it right in the end, following a presentation on this topic. This will highlight the importance of putting wills and power of attorney in place and planning for death. We hope to ignite a conversation on how to talk about death to our families and live our best retirement lives. Encourage delegates to participate in health and social care projects, and Local Outcome Improvement Plans - LOIP projects.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE06	Support the implementation of Electronic Medication Administration Recording (EMAR) in our care homes.	14. EMAR Implementation	FTP	07/04/2023	31/03/2025	Green	Budget Saving	Tier 2 (Early Intervention)	Finance has been approved and budget identified to proceed with implementation of an eMAR (electronic Medication Administration Record) system at one of our in-house Learning Disability services to replace the current paper-based system. Project documentation has been set up. Currently exploring the market to improve understanding of eMAR systems and functionality to inform requirements and recommendations.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE09	Deliver a Single Point of Contact for individuals and professionals including a repository of information on health and social care services available, eligibility criteria and how to access	16. SPOC for Individuals/Professionals	BAU		31/03/2024	Green	Future Sustainability	Tier 2 (Early Intervention)	A list has been compiled of all of the documents required and Service Managers are currently gathering all the documentation for submitting to Grampian Guidance. Allied Health Professionals have gathered their documentation ready for submission.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE10	Review the future use of Morse in Community Nursing and Allied Health Professionals	17. MORSE Review in CN/AHPs	BAU	01/03/2024	31/03/2025	Z - Complete	Budget Saving	Tier 2 (Early Intervention)	Evaluation was completed and presented to Integration Joint Board (IJB) in May 2024 alongside a paper recommending the renewal of the license for a further 3 year period until October 2027. This was approved.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE12	Deliver Analogue to Digital Telecare Implementation Plan	19. Analogue 2 Digital Telecare	FTP	30/06/2023	27/06/2025	Green	National Agenda	Tier 2 (Early Intervention)	Regional Communication Centre (RCC) have sent updated quote to their customers and currently responding to their queries. An order is going to be placed for the approved Alarm Receiving Centre platform (ARC) as soon as receiving confirmation from customers that they will be signing a new contract. The replacement of analogue units with digital community alarms is going well and has reached almost 97%. The infrastructure required to connect grouped living schemes to the new ARC are still waiting to be confirmed. We have received a quote for the preferred digital dialler, which would replace the ones in Fire & Security panels to keep their connection to the new ARC. We are in the process of negotiate better prices.
Digital	Maximise the use of technology to support innovation, efficiency and access to services.	SE32	Creation of capacity through targeted digital investment and service redesign.	70. Digital Investment	BAU		31/03/2025	Green	Future Sustainability	Tier 2 (Early Intervention)	A Business Case is currently being developed in relation to the Digital Investment Programme of work. This has been developed with the steering group and digital partners at Aberdeen City Council (ACC). The Business Case will be taken through the ACHSCP Governance route with the Strategic Commissioning and Procurement Board at the end of July and the Integrated Joint Board (IJB) for review and approval in September.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS13	Ensure that the acute frailty wards within ARI are able to meet patient need and allow flow through the hospital.	71. ARI-based Frailty	FTP	01/04/2024	31/03/2025	Green		Tier 3 (Response)	Projects ongoing to manage flow in 102 and ward 304. Ward 304 admissions added to data dashboard to monitor impact. Non-frailty ward liaison service test ongoing.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS24	Understand the Woodend-based Frailty provision requirement (patients with acuity of need needing in patient care) - linked to the Review of Rehab	72. Woodend-based Frailty	FTP	01/04/2024	31/03/2025	Green		Tier 3 (Response)	Short life working group in place to progress potential move of Geriatricians from 3 sites (Woodend, Rosewell, ARI) to 2 sites (ARI & Rosewell). This includes consideration of Specialty Dr and Specialist Dr roles to support Frailty. Working group has been paused due to interdependencies with decisions around future provision in Rosewell.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS25	Develop a process map for all City patients flowing in and out of the Frailty Pathway, linking this with wider Grampian work to ensure consistency of processes.	73. Patient Frailty Pathways	FTP	01/04/2024	31/03/2025	Green		Tier 3 (Response)	Collaborative planning is underway with support from Public Health Consultants to map the Frailty pathways across the 3 HSCPs and then to gain a Grampian wide overview. This is likely to involve a number of workshops over the next 4 months.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS26	Ensure that there is step up and step down capacity for Frailty patients including the 40 beds within Rosewell and put forward recommendations for the use of the remaining 20 beds.	74. Step up and step down pathways	FTP	01/04/2024	31/03/2025	Green		Tier 3 (Response)	Update in progress included in the Chief Officer report for July IJB. Project Initiation document being developed to agree scope of Options appraisal for future use of Rosewell beds and due to be considered by SLT on 24th July.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS27	Ensure there are appropriate alternatives to Hospital for Frailty patients (delivering via Expansion of Hospital at Home)	75. Alternatives to hospital	FTP	01/04/2024	31/03/2025	Green		Tier 3 (Response)	All relevant information provided within the H@H update section.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS28	Develop Community, Prevention and Primary Care approaches to the HIS Frailty Standards including those relating to falls, and align with existing prevention workstreams utilising the GIRFE approach where relevant.	76. Community, Prevention and Primary Care Approaches to Frailty	FTP	01/04/2024	31/03/2025	Green		Tier 3 (Response)	Work continuing to align these areas of work practically for staff. Short life working group has started to consider further development of the Enhanced Community Support (ECS) huddles. First ECS workshop has taken place and improvement options being scoped.
Frailty	Ensure there is a consistent approach to supporting Frail patients in Aberdeen both in a hospital and community setting with a focus on shifting towards community based support where possible.	KPS29	Contribute to, and influence the decision making of, the Grampian Board for Frailty reporting to the USC Programme Board as required. (NB: programme management support being provided to Grampian Frailty Board by ACHSCP.)	77. Contribution to Grampian Frailty and USC Programme Board	FTP	01/04/2024	31/03/2025	Green		Tier 3 (Response)	Aberdeen City Frailty Plan is completed. City Programme Manager continues to provide programme support to Grampian wide programme. Proposal to develop into a Managed Clinical Network model to be taken to each Chief Officer first then on to Chief executive team.

Home Pathways	Develop and deliver local and sustainable system flow and return to home pathways with partners, supporting reduced hospital admission, delays in hospital discharge and out of area placements	AFHL05	Investigate whether we can bring people back into authority and whether this is more cost effective.	23. Home Pathways	FTP		31/03/2025	Green	Future Sustainability	Tier 2 (Early Intervention)	a) The foundations for the Stoneywood capital project is due to go on on Wednesday 12th June 2024. The capital project board for this project is currently being set up. There will be a monthly on-site meeting which will be attended by the Strategic Home Pathways Lead on behalf of ACHSCP. b) The Independent Living and Specialist Housing Provision Market Position Statement is currently under consultation and review. This will now be taken to the (Integrated Joint Board (IJB) in November 2024 following review at Aberdeen City Council's (ACC) Strategic Governance Board in September.
Home Pathways	Develop and deliver local and sustainable system flow and return to home pathways with partners, supporting reduced hospital admission, delays in hospital discharge and out of area placements	AFHL14	Review Scheme of Assistance with a view to revising criteria for eligibility for funded adaptation support.	78. Scheme of Assistance	BAU		31/03/2025	Green	Budget Saving	Tier 2 (Early Intervention)	This project started out on the understanding that a change to the Scheme of Assistance was required in order to amend working practices to meet the reduced budget. There are no savings as such, the work is to avoid a budget pressure to the value of the budget reduction. During scoping it became apparent that a change to the Scheme is not required, nor is there any requirement to change guidance for the Occupational Therapists undertaking assessments. The change required will come from robust application of the guidance to the letter as over time a great deal of flexibility has been introduced. The impact of this change has been assessed and training is currently being refreshed for staff. This work has also led to exploration of alternative supports for those who may be impacted.
Home Pathways	Develop and deliver local and sustainable system flow and return to home pathways with partners, supporting reduced hospital admission, delays in hospital discharge and out of area placements	KPS19	Help people to ensure their current homes meet their needs including enabling adaptations	59. Suitable Homes	BAU	01/04/2024	31/03/2025	Green		Tier 2 (Early Intervention)	The Disabled Adaptations Group (DAG) continues to meet quarterly and a sub group has been established to look at the recently published Adaptations guidance, the baseline assessment tool being used to ensure we are aligned with the new guidance. DAG continues to consider and monitor all major and minor adaptations to meet needs and requirements of people living in their homes.
Hospital at Home Expansion	Increase our Hospital at Home base with an ultimate ambition of 100 beds. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS12	Monitor use of Hospital at Home beds for the Frailty Pathway.	79. Monitor use of H@H Beds	FTP	01/04/2024	30/09/2025	Green	Prevention	Tier 3 (Response)	Hospital@Home Team saw 82 frailty patients/referrals in June. Of this, 71 of these referrals were Admission Avoidance. The team are looking to increase this bed base by 4, taking the total number up to 27 Frailty Beds.
Hospital at Home Expansion	Increase our Hospital at Home base with an ultimate ambition of 100 beds. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS30	Implement actions in relation to H@H beds available for Respiratory Medicine	80. H@H Beds for Respiratory Medicine	FTP	01/04/2024	30/09/2025	Amber	Future Sustainability	Tier 3 (Response)	In June there were 5 respiratory referrals, down from 8 referrals in May. The Hospital@Home team have been continuing with visits down to the respiratory ward to highlight patients suitable for being brought into the care of the H@H team. The amount of time being spent in the ward is continuing to be monitored in order to see if the hours spent there is reflected in an increase in referrals being made.
Hospital at Home Expansion	Increase our Hospital at Home base with an ultimate ambition of 100 beds. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS31	Implement actions in relation to H@H beds available for Acute Medicine	81. H@H Beds for Acute Medicine	FTP	01/04/2024	30/09/2025	Green	Prevention	Tier 3 (Response)	The Test of Change for this pathway is set to commence on the 22nd of July, with the plan to end on the 2nd of August. The consultant will be working closely with the H@H team during this time. The whole team have been provide information on the process. No new patients will be accepted after the 31st of July in order to reflect on the process before looking to add acute medicine beds to our overall bed base.
Hospital at Home Expansion	Increase our Hospital at Home base with an ultimate ambition of 100 beds. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS32	Ensure digital and IT arrangements are in place for H@H expansion.	82. Digital and IT for H@H Beds	FTP	01/04/2024	30/09/2025	Not Started		Tier 3 (Response)	With the prioritisation of recruitment and then the onboarding of staff, this aspect was put on hold. Guidance is required as to the need for this at this time, where focus is going into the development of the Acute Medicine, General Surgery and Respiratory pathways. There may be some digital aspects incorporated into those pathways.
Hospital at Home Expansion	Increase our Hospital at Home base with an ultimate ambition of 100 beds. These will be for Medical and Respiratory Pathways as well as the current Frailty, End of Life Care and OPAT Pathways.	KPS33	Implement Workforce and Organisational Development actions for H@H expansion.	83. Workforce and OD for H@H Beds	FTP	01/04/2024	30/09/2025	Green	Future Sustainability	Tier 3 (Response)	There are 6 steps to the Workforce Plan. Two members of the leadership team have completed steps 1 and 2, with the next 2 steps to be completed at the beginning of August. OD have been involved with providing the team with Courageous Conversations training. Mop up sessions are scheduled for mid August for those who were not able to attend the previous sessions. These have been well received by the team.
Infrastructure	Assess future infrastructure needs and engage with partners to ensure these needs are met.	SE20	Develop an interim solution for the provision of health and social care services within the Countesswells housing development and work on the long-term solution	24. Health and Care in Countesswells	BAU	01/03/2024	31/03/2025	Green	Future Sustainability	Tier 2 (Early Intervention)	The fit out of the building is now complete. The internal furnishings are ordered and are being delivered as and when they arrive. It has been agreed which services will operate from the building and a timetable of room usage throughout the working week has been confirmed. The information technology link to the main network is yet to be installed, this is dependent on an external contractor and their lead time, so this is the only aspect that does not have a confirmed date for completion. Once the link is installed the building can begin operating immediately, this is estimated to be in August 2024.
Infrastructure	Assess future infrastructure needs and engage with partners to ensure these needs are met.	SE21	Develop Infrastructure Plan for ACHSCP	25. Infrastructure Plan	BAU	01/08/2024	31/03/2025	Amber	Future Sustainability	Tier 2 (Early Intervention)	Premises Review ongoing. This work will feed into the infrastructure plan. However this is using all the capacity of the Infrastructure team which means it is at risk of not completing by 31st March
Infrastructure	Assess future infrastructure needs and engage with partners to ensure these needs are met.	SE33	Rapid Review of Assets	84. Rapid review of assets	BAU	08/07/2024	31/03/2025	Green	Future Sustainability	Tier 3 (Response)	The work on the premises review began in December 2023 with a significant amount of detail gathered and analysed ready for the Senior Leadership Team (SLT) business meeting in April 2024. At that meeting a very in-depth and detailed overview of the premises that Partnership staff operate from was presented. A mapping exercise was also carried out for Partnership staff operating from NHS Grampian buildings and this is now being extended to Aberdeen City Council buildings too. The goal is to have a single, multi agency, map of all services engaging with our partners - this will feed into the Infrastructure Plan. Following the meeting in April it was requested by SLT that a set of proposals be developed looking specifically at efficiencies, effective use of buildings, and potential savings. This was progressed as requested and presented to SLT in July 2024.
MHLD	Deliver Grampian wide and City specific MHLD transformation taking cognisance of national strategies, standards and service specifications.	AFHL08	Deliver a capability framework for a workforce to support complex behaviour.	27. Complex Care Workforce and Skills Development	BAU	06/04/2023	31/03/2025	Z - Complete		Tier 2 (Early Intervention)	The Complex Care Framework is out to tender and the Capability Framework is completed. The Capability Framework will be applied when providers are appointed to the Complex Care Framework.

MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AFHL09	Progress the Grampian wide MHL Transformation Programme monitored by the Portfolio Board ensuring project groups are established to ensure delivery and implementation of national Strategies, Delivery Plans, Standards and Service Specifications.	28. MHLD Programme	FTP	01/06/2022	31/03/2025	Amber		Tier 3 (Response)	<p>Adult Mental Health (AMH) Secondary Care Pathway Review: The primary Task and Finish workshop scheduled for 1st July 2024 has been postponed until August 2024. It is not anticipated that this will delay any update to the MHLD Portfolio Board or overall conclusion of the workshops, at this time. The first scheduled Task & Finish workshop was held on the 24th June and as a result of this workshop the AMH Steering Group has a much clearer understanding of its priority actions. An update on progress of the AMH review and its actions will be provided to the MHLD Portfolio Board on 11th August. This update will also conclude the initial aims of the project initiation document, with a simplified, single view of the AMH governance and process map of services within the scope of the project.</p> <p>Forensic Services: The NHS Grampian Asset Management Group (AMG) has approved and ratified an upfront sum per annum for two consecutive years, for medium term improvement work which has been earmarked by Infrastructure and Sustainability. A priority list of the backlog maintenance remedial work, and medium term improvement work is to be created. An endowment application has been submitted to support creation of a multi purpose clinical, staff and family room within the Blair Unit. Aberdeen City Council, Chief Executive visited the Blair Unit on the 2nd July. This visit included the Chair of Aberdeen City Integration Joint Board and ACHSCP senior social work team.</p> <p>Learning Disabilities (LD) Health Checks: Learning Disability Health Checks (LDHC) Project Board meeting took place on 01/07/2024 to discuss implementation of LDHCs across Grampian and any support required. Scottish Government meeting with Chief Officers from Aberdeen City, Aberdeenshire and Moray took place on 04/07/2024 for updates to be provided on delivery models being used across Grampian and a plan on how these models are being rolled out. Aberdeenshire - debrief of pilot took place on 09/07/2024 and a report compiled. Steps for next areas to implement are being planned. Aberdeen City - planning underway to commence LDHCs at Len Ironside Centre starting week commencing 29/07/2024. Communication has been sent out to all Clients and their families/service providers advising this trial will be implemented. Clinic dates/times have been confirmed with nursing staff from Aberdeen City Vaccination and Wellbeing Centre available to support. Information, including an easy read version of what the health check involves, is ready to be sent out. Next step will be implementing health checks at the Vaccination Centre and requesting patient information to enable engagement and communication. Moray - pilot will commence 19/07/2024. This will capture known Learning Disability patients at one GP practice with the opportunity to reach out to other patients in the surrounding area. Planning meeting scheduled 10/07/2024 to discuss final preparations.</p> <p>Psychological Therapies Improvement Board (PTIB): Performance overall against the Referral to Treatment (RTT) standard has been maintained over recent months despite funding challenges and an associated loss of some temporary funded posts. Some posts also frozen to recruitment currently due to financial pressures. The recent DCAQ (Demand, Capacity, Activity, Queue) re-fresh has highlighted some further areas of improvement around refining job plans and throughput in AMH. Additionally, further detailed clinician level data gathering in these areas has been highlighted to Health Intelligence and they are working to develop these reports. Also considering development of further cross system modelling in AMH.</p>
MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AFHL09g	Review strategy and arrangements for Learning Disabilities / Autism and Neurodevelopmental needs. To be informed by new legislation (current consultation on LD, Autism and Neurodivergence Bill)	30. LD, Autism and Neurodevelopmental Assessment	BAU		31/03/2025	Amber		Tier 3 (Response)	<p>The Adult Autism Assessment Team (AAAT) in NHS Grampian is being funded until March 2025 with existing money. There is no further Scottish Government funding past this. The new Learning Disability, Autism and Neurodiversity Bill (LDAN) consultation has now closed. Each locality City, Shire and Moray submitted a response in April 2024. City held a face to face workshop on 27.03.24. Response provided to the LDAN Bill Consultation and await outputs from this from Scottish Government. Meanwhile we continue to support the Adult Autism Assessment Team and seek further information which may support future planning/sustainability (e.g. neuro specifications and any associated budget, national requirements).</p>
MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AFHL09h	Develop and implement approaches to support Suicide Prevention and alignment to national Suicide Prevention Strategy	31. Suicide Prevention	BAU		31/03/2025	Green		Tier 1 (Prevention)	<p>SAMH sub-groups across the North East are ongoing. These are:</p> <ul style="list-style-type: none"> • Building Community Capacity • Children and Young People • Lived experience • Bereavement • Data analysis and risk <p>This feeds into the North East Suicide Prevention Leadership Group (NESPLG). Meeting held in July 24 and quarterly contracts monitoring held in June 24.</p> <p>Looking at North East piloting a new database system for death review process called QES. Meetings held re this. Presented to Integrated Joint Board on 9th July on progress on local implementation of national strategy.</p>
MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AFHL15	Review arrangements for delivery of Post Diagnostic Support for people newly diagnosed with Dementia.	85. Post Diagnostic Support	BAU	01/04/2024	31/03/2025	Green		Tier 2 (Early Intervention)	<p>Work commenced on project including data collation improvements for PDS referrals and movement of this to operational teams. Further work required on review of current PDS offer, including training, materials etc in addition to planning on current role commissioned jointly with Aberdeenshire on young onset.</p>
MHLD	Deliver Grampian wide and City specific MHL transformation taking cognisance of national strategies, standards and service specifications.	AFHL16	Review NHS Out of Authority Placements.	86. Review of NHS OOA Placements	BAU	01/04/2024	31/03/2025	Green		Tier 3 (Response)	<p>Initial recording of placements has been undertaken by NHS Grampian. As of July, awaiting sight of data to understand scope of project and any integration with the use of the Dynamic Support Register.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH01	Reduce the use and harm from alcohol and other drugs including through the Drugs Related Deaths Rapid Response Plan	32. Alcohol & Drugs Reduction	BAU	01/04/2024	31/03/2025	Green		Tier 1 (Prevention)	<p>A project team for the Local Outcome Improvement Project - reducing alcohol drinking in pregnancy has been pulled together. A project charter is due to go to Community Planning Aberdeen Management group in August 2024. Work has been undertaken to ensure that where possible - connections and test of change are shared across the numerous Alcohol and Drug Partnership and other Outcome Improvement group LOIP projects.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH02	Deliver actions to meet the HIS Sexual Health Standards	33. HIS Sexual Health Standards	BAU	01/04/2024	31/03/2025	Amber		Tier 1 (Prevention)	<p>Not able to be progressed within service due to severe staffing pressures (especially nursing)</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH03	Increase uptake in Childhood Immunisations	87. Childhood Immunisation	BAU		31/03/2025	Green		Tier 1 (Prevention)	<p>Improvement Action Plan in place to improve childhood immunisation uptake.</p> <p>Increase promotion of immunisations - Pre-school Immunisation Team attended Aberdeen Football Community Trust, Northfield Community Centre, Seaton Community Centre, Kincorth Library, Grehope Tory Community Hub, Clarnry Community Centre, Cove Library, and Fersands and Fountain Woodside Community Centre to promote immunisations. Further programme of promotions ongoing.</p> <p>Test of Change 1 - Additional capacity created via new clinics at Tillydrone & Bucksburn - This has resulted in slight % increase uptakes across all immunisations and larger uptake for Rotavirus and Hib/MenC.</p> <p>Test of Change 2 - Drop in Immunisations sessions at Vaccination & Wellbeing Hub 2 days per week - Drop in Clinics commenced in May 2024 with a total of 13 walk ins between May and June 2024. These clinics continue to be promoted to support people new to the area with no GP to obtain vaccine histories and commence immunisation schedule.</p> <p>Test of Change 3 - Family Health & Wellbeing Day - focus on high DNAs and non engagement - Following Merseyside Model - Health & Wellbeing Day planned for 24th July 2024 with input from ACC Education, Health Visiting, Pre-school nursing, Childsmile, Peep, Homestart, Aberdeen City Libraries, Sport Aberdeen, Aberdeen Sports Village, Aberdeen Football Club Community Trust, Your Love Rara, Wetoo & Charlie House.</p> <p>Test of Change 4 - Home Visits being explored for exceptional circumstances.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH04	Contribute towards addressing the obesity epidemic through promotion of healthy food and nutrition, active travel, and place planning	34. Addressing Obesity	BAU	01/04/2024	31/03/2025	Green		Tier 1 (Prevention)	<p>Whole Systems Approach (WSA) to obesity is in phase 1- Set up stage. Planning for a launch event on 30th August 2024. The Event's purpose is to introduce and promote WSA to multi-disciplinary partners and have partner buy-in. Awaiting to hear decisions with regards to key actions in stage 1. Close working with Public Health Consultant for Aberdeen City on the WSA Obesity's development.</p>
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH05	Contribute towards nicotine cessation agenda in Aberdeen City, for example by scaping up Vaping Awareness work across all localities in the City	35. Nicotine Cessation	BAU	01/04/2024	31/03/2025	Green		Tier 1 (Prevention)	<p>Local Outcome Improvement Plan project charters are being developed for Reducing the number of young people aged 13-18 who are using vapes and reducing the number of women smoking in pregnancy. Train the trainer courses are being delivered by ASH Scotland focussing on the Cost of Smoking and Impact which specifically targets people working within Mental Health Services. These courses will be rolled out as part of a programme from September.</p>

Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH06a	Continue to deliver our Stay Well Stay Connected programme to keep people healthy and in good wellbeing, and avoid the risk of social isolation, poor health, illness, injury and early death.	37. Deliver SWSC Social Isolation	BAU	01/04/2024	31/03/2025	Green	Future Sustainability	Tier 1 (Prevention)	Lewis Court and Taransay Court Compassionate Buildings and Spaces Project being delivered in partnership with Bon Accord Care. Boogie in the House held at Lewis Court. Dementia and brain health awareness sessions being held. Stay Well Stay Connected monthly radio show on SHMU FM, topics discussed included Carers Awareness Week, Mental Health Awareness Week, 5 Ways to Wellbeing, Menopause and Stress Awareness. Health and wellbeing drop in sessions were held at The Bridge centre for those affected by RAAC housing on the 25th and 26th June. Mighty Oaks Menopause Support – Trial bike riding sessions successful and now runs weekly from Seaton. Walks in Powis and Sheddocksley will run over the summer. Menopause lunch and talks started in May at The Aberdeen vaccination centre. A new Boogie in the Bar started in The White Cockade Torry on the 3rd of June. Walking Football Wellbeing at Strikers (Bridge of Don) now have a regular circuit class to add to their wellbeing programme. Parkinson's Walking Football weekly session established in Strikers. Aberdeen Befriending Network Quarterly meeting addressed funding & volunteers. Discussion on Community Health information points taking place.
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH07	Continue to contribute to the Health Transport Action Plan (HTAP) and the Aberdeen Local Transport Strategy (ALTS) encouraging sustainable and active travel.	38. Contribute to Transport	BAU	01/04/2024	31/03/2025	Green	Prevention	Tier 1 (Prevention)	The key piece of work done in the last quarter was to contribute to the development of the new Health Transport Action Plan (HTAP) for 2024 - 2029. This included Partnership staff taking part in workshops, contributing through HTAP meetings and reviewing the draft document with the HTAP Programme Manager. A Health Improvement Officer (HIO) is now sitting on Sustainable Travel Local Outcome Improvement Plan (LOIP) group. The LOIP group is targeting 3 main areas to increase sustainable travel; to have 38% people walking, 5% people cycling and wheeling as main mode of travel; and a 5% reduction in car miles by 2026. The three areas meet as one group to account for cross-over and promote collaboration and shared knowledge. The HIO has connected the group with an Education Support Officer to ensure schools and young people are considered and included within project plans.
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH09	Contribute towards tackling health inequalities in Aberdeen City through delivery of the Health Improvement Fund and wider collaboration with community planning partners.	88. Tackling Health inequalities	BAU	01/04/2024	31/03/2025	Green		Tier 1 (Prevention)	The Citywide Health Improvement fund allocation was opened in June 2024, with very strong demand from our communities, and has now closed with 10 projects being funded. The Localities Health Improvement fund is due to open in August 2024. Health Improvement Fund community projects will help the Partnership to deliver community priorities within all three of our Locality Plans. A draft plan detailing activities around improving health inequity has been developed and submitted through the Public Health Support and Oversight group. This encompasses all relevant Local Outcome Improvement Projects which relate to Improving uptake of cancer screenings through informed consent. The Partnership will contribute towards delivery of NHS Grampian's 5 year Health Equity Plan for communities within Aberdeen City. Close working with Public Health Consultant for Aberdeen City on the Partnership's approach to addressing health inequalities.
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH10	Work on a system-wide basis to increase community and professional capacity through community led development approaches such as Health Issues in the Community	89. Community Led Development Approaches	BAU	01/04/2024	31/03/2025	Green		Tier 1 (Prevention)	Following the Health Issues in the Community (HiIC) short course at Middlefield in March 2024, a number of actions have been taken forward: An article published on HiIC and its projects was published in the Middlefield Mirror community newsletter in May. Two Facebook accounts have been developed – "KeepMiddlefield Clean" (KMC) and "Stand Up and Be Heard." Litter picking around Middlefield from the wider community has been organised as a weekly event, with support and involvement from Keep Britain Tidy. Eight-week Deaf Awareness classes run for 12 people at Middlefield Community Project free of charge. Community involvement in the consultation process for the revision of Aberdeen City Council and Aberdeen City Health and Social Care Partnership British Sign Language plan and ACHSCP Strategy and Transformation Team development day. Next steps and building capacity Evaluate the course outcomes and collated data with follow up evaluations after three and six months. Feedback and support to local and Grampian-wide HiIC tutor networks. Following three HiIC pilots, four community projects have been set up addressing poverty, littering, deaf awareness and community leaflet raising issues on crime and homeless support. Nine people trained in March 2023 – six people have now completed HiIC accreditation Representatives from 11 services and organisations have completed HiIC tutor training during 2024, including Community Learning and Development, Pathways, Middlefield Community Project, and The Wood Foundation. The Communities Team will be supporting 21 tutors who are delivering HiIC courses within all three locality areas across Aberdeen City.
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH11	Scale up the Healthier Families PEEP programme to support a whole family approach to health and wellbeing.	90. Scale up PEEP	BAU	01/04/2024	31/03/2025	Green		Tier 1 (Prevention)	Peep Healthier Families Toolkit finalised. This toolkit will provide Peep practitioners with the lesson plans with key health messaging, resources and learning from the Pilot to support their own planning and delivery of the healthier families programme. This toolkit will be tested and evaluated with Peep trained staff to ensure key health message elements are managed effectively. Second round of Healthier Families Peep Training completed and evaluated. This training is an optional third training session for any staff who have been Peep trained. The session reinforces how the ORIM framework (Opportunities, Recognition, Involvement, and Modelling) supports delivery of the activities and key health messaging designed to support families with making healthier choices. Two more training sessions organised for 1st October and 18th November 2024. Up to 10 Peep practitioners will be recruited to undertake the training. Peep have been allocated funding for 50 new practitioners to be trained (from the UK wide charity People) It is expected the recruits may be a mix of newly Peep trained delegates and experienced Peep delegates. Presented Peep information poster at Public Health Scotland conference on 1st May and NHS Scotland Conference on 10th June.
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH12	Work with NHSG Public Health Directorate and alongside other Grampian Health and Social Care Partnerships to explore the development of a public mental health approach for Aberdeen City	91. Public Mental Health Approach	BAU	01/04/2024	31/03/2025	Green		Tier 1 (Prevention)	The Partnership are supporting NHS Grampian's Public Health Directorate to develop and implement a Public Mental Health Approach in Aberdeen City. Public mental health involves a population approach to mental health, and includes treatment of mental disorder, prevention of associated impacts, prevention of mental disorder and promotion of mental well-being, including for those people recovering from mental disorder. The Communities Team are working closely with the Public Health Consultant for Aberdeen City on the development of a Public Mental Health Approach. As first steps, the Partnership will focus on two of our priority neighbourhoods within Aberdeen City: Middlefield and Torry. Middlefield Pilot The Middlefield Community Hub Manager has identified a need to provide training for his staff on how to support clients in distress. This work will include an interview with the Hub Manager and his colleagues to explore what (if any) training they have had in the past, what was/was not useful, and what is needed going forward. This information will then be used to determine who is best placed to deliver this input, which can then be piloted at Middlefield before evaluation and eventual scale up / roll out to other community based projects across Aberdeen City. Output/Timescales Meetings / discussion with Hub Staff to determine need - June 2024 Identify training provider; customise training content - July 2024 Delivery and evaluation, inc considerations for priority groups and populations with specific need(s) - Autumn 2024 Pilot revised training in 1x Central and 1x South Locality areas - From Jan 2025 Support for Torry Working alongside the Public Health Coordinator for South Locality, and as part of the wider RAAC Operational Group, explore mental health needs of the Torry Community and how these can be supported, with particular focus on promotion of existing resources. This may include focus groups with residents, community roadshows featuring providers of mental health support services in Aberdeen City, in addition to developing a series of bespoke resources for different staff groups, population cohorts and situations/circumstances. A need has already been identified to support those providing care for young people (including those in paid and voluntary capacities) by clarifying relevant signposting opportunities for a range of mental health concerns including self harm, body image and bullying. This request was fulfilled, working in partnership with Education colleagues in May 2024. Output/Timescales Discussions with community members and partner staff to determine need – TBC Develop and deliver solutions, working in partnership with Torry locality staff and City mental health support services / resource providers - TBC
Prevention	Keeping people healthy and avoiding the risk of poor health, illness, injury and early death	PIH13	Work alongside the Children's Services Board (CSB) on prevention and early intervention particularly in reducing local variations in health factors	92. Reduce local variations in health factors	BAU	01/07/2024	31/03/2025	Green		Tier 1 (Prevention)	Work started on identifying health outcomes within Children Service Plan (CSP) projects. Enhancing baseline data as part of the refocused Population Needs Assessment (PNA)/Joint Strategic Needs Assessment (JSNA) for children and young people to assess degree of variation being explored.

Primary Care	Identify strategy and actions to improve Primary Care services and ensure future sustainability.	CT15	Deliver the strategic intent for the Primary Care Improvement Plan (PCIP)	40. Deliver PCIP	FTP		31/03/2025	Green		Tier 1 (Prevention)	The Primary Care Improvement Plan (PCIP) Programme continues to deliver on its 6 workstreams and Vaccinations (VTP), Community Treatment and Care (CTAC) and Pharmacotherapy being the 3 workstream of priority and delivery is against the 2018 PCIP. CTAC - practice-based service fully delivered; clinic-based service now operating from sites (Bridge of Don, Inverurie Road, College Street, Northfield, Garden House, Airyhall, Kincorth, Torry and the City Vaccination Centre) across the city. This workstream has been delivered 98% against the 2018 PCIP plan. All staff posts have been recruited to against the plan. Service in Torry commenced 2 days a week. Vaccinations (VTP)- fully delivered. Providing cross cover with the CTAC staff to deliver B12 injection at the VTP Wellbeing hub. This is a is an option for patients and frees up capacity in the practices for those participating. Pharmacotherapy - roll out of the service is almost at full capacity, as outlined in our agreed service model of 1 WTE to 10,000 patients. It is recognised this model is insufficient to deliver the full commitments of the Pharmacotherapy service outlined in the MoJ2, and the service model required to deliver is much higher with estimation closer to 2.5 WTE per 5,000. However currently there is no national agreement on this. The workstream has been delivered 99% against the 2018 PCIP plan. The PCIP is included in the GP Visioning Programme which is currently being delivered across NHS Grampian in terms of revising the delivery of the plan. A project sub group has been set up to review the PCIP's across Grampian.
Primary Care	Identify strategy and actions to improve Primary Care services and ensure future sustainability.	CT18	Deliver City actions in relation to the Grampian vision for Primary Care	41. Deliver Vision for PC	FTP		31/03/2025	Green		Tier 1 (Prevention)	The GP Vision implementation programme board met for the first time on 10th July. Each of the prioritised workstreams fed back to the board. There are currently no risks to escalate.
Primary Care	Identify strategy and actions to improve Primary Care services and ensure future sustainability.	CT19	Develop and implement appropriate initiatives to mitigate increase in prescription costs.	93. Prescription Costs	BAU		31/03/2025	Green		Tier 3 (Response)	Grampian wide prescribing efficiency group working on multiple strands of cost saving activity. Communication initiatives to public, prescribers and Integrated Joint Board's (IJB's). Prescribing data sharing and benchmarking. 2 spend to save projects underway in primary care. Multiple targeted cost saving projects underway.
Redesigning Adult Social Work	Enhancing the role of Social Work in playing a guiding role in the promotion of personalised options for care and support.	CT01	Undertake evaluation of redesign work to date ensuring this links to latest service developments particularly in relation to use of digital.	42. Redesigning Adult Social Work	BAU		27/12/2024	Green	Future Sustainability	Tier 3 (Response)	All adult social work teams have continued to receive an increased number of referrals. Some areas of redesign have been slowed down or paused due to operational, strategic and national priorities. The redesign of teams aims to create a different way of working to meet the increased demand and also to have in place a system of early identification and prevention to reduce demand into the system in the long term. A Flash report was presented to SLT on 25th January 23 to extend the timeline from Sep 22 to Dec 24 to enable the above to be completed. This was agreed. 06/04/23 - Project listed as Tier 3 due to the statutory nature of Social Work provision as a response service. Where possible they would also be intervening in a manner in line with Tiers 1 & 2.
Rehabilitation Review	Undertake a strategic review of rehabilitation services across Grampian to identify new delivery models.	KPS01	Develop a discussion paper to inform a strategic planning framework for the strategic review of rehabilitation across Grampian which will include Specialist Rehabilitation Services hosted by Aberdeen City IJB. This will include consideration of how partners in sports and leisure and wider community resources can assist in delivery of rehabilitation. This will consider rehabilitation delivery models including bed base and community requirements in line with national guidance including SG Progressive Stroke Pathway, SG Neurological Standards and Scottish Trauma Network Major Trauma minimal requirements guidance.	43. Strategic Planning Framework for Review Rehab	FTP		31/03/2025	Amber	Future Sustainability	Tier 3 (Response)	A commission paper is being developed by Chief Officer (CO) to progress this review
Rehabilitation Review	Undertake a strategic review of rehabilitation services across Grampian to identify new delivery models.	KPS07	Implement the outcome of the strategic review of the Neuro Rehabilitation Pathway	44. Implement Strategic Review Neuro-Rehab	FTP		31/03/2025	Amber	Future Sustainability	Tier 3 (Response)	Agreement with Chief Officer (CO) to progress Phase 1 - plans underway to have new capacity and pathway Budget derives from Craig Court Transitional Living Support funding with IJB approval to spend on a staffing model to increase capacity for community rehabilitation and Homelink approach and to support people locally within their community as an alternative to bed-based model. An evaluation framework has been established in order that impact of investment can be reviewed across the three areas of pathway with evaluation over a 6 month period following recruitment, reporting back to IJB for decision on Phase 2. Organisational change for staff formerly employed to support CC and the requests for additional staffing to support revised pathway and enhance patient experience across Grampian are progressing via HR and recruitment with continued collaboration with Moray and Shire colleagues to ensure pathway shaping is cognisant of all Grampian patient needs. Programme team ready to progress with recruitment to Phase 1, with aim to have people in post by October 2024. Programme team are progressing with the recruitment.
Rehabilitation Review	Undertake a strategic review of rehabilitation services across Grampian to identify new delivery models.	KPS34	Review of Hosted Wheelchair Service model and processes to identify any areas where efficiency could be achieved.	94. Review of Wheelchair Service	FTP		31/03/2025	Amber	Future Sustainability	Tier 3 (Response)	Project commission being finalised by Spec rehab service manager with project support available from August
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE15	Develop proactive, repeated and consistent communications to keep communities informed	46. Community Communications	BAU		31/03/2025	Green	Future Sustainability	Tier 2 (Early Intervention)	This project is on track. The ACHSCP's Comms Trustees Group continues to meet. The membership of the Group has grown with all services now represented. An annual comms plan has been drafted and agreed by SLT with regular comms issued in support of the events in the Comms Plan. The Comms Adviser continues to manage all Press enquiries and works closely with the Chief Officer and others in SLT and ACC and NHSG to manage the external comms issued.
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE23	Review Care for People arrangements	47. Care for People	BAU		31/08/2024	Purple	Statutory Requirement	Tier 3 (Response)	The original ask around exploring any conflict of interest between ACHSCP's Business and Resilience Lead being the chair of the Grampian Care for People Group and the postholder being a Senior Manager On Call has been discussed by the Grampian Local resilience Partnership who have agreed to include a standing item on all response agendas to establish if a Grampian Care for People Group is needed to be established, and if so then if the postholder is SMOG at that give time then an alternative Chair for the Grampian care For People Group will be found. The LRP has tried and tested this in response mode and it was well received. The City's Care For People Plan is reviewed on an annual basis. No further action the project is now closed
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE25	Create and adopt a Generic Emergency Plan to reflect Aberdeen city IJB's Cat 1 Responder responsibilities	49. Cat 1 Responder	BAU		31/10/2024	Amber	Statutory Requirement	Tier 2 (Early Intervention)	Meeting held with Aberdeen City Council (ACC)'s Emergency Planning Team in May 2024 to discuss ACHSCP's emergency planning structures, along with the wider managerial structure in ACHSCP. Organogram has been drafted and sent to ACC colleagues outlining the structures. Next step will be to convene another meeting to start identify any gaps in emergency planning structures in ACHSCP.
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE26	Preparing for and managing the transition to a National Care Service (NCS) through the Aberdeen City NCS Programme Board	50. NCS	BAU		31/03/2025	Green	Statutory Requirement	Tier 2 (Early Intervention)	Scottish Government has published amendments to the National Care Service (Scotland) Bill and are consulting on these. Chief Operating Officer of ACHSCP will draft response to consultation on behalf of ACHSCP and Aberdeen City Council. Draft to be taken through the Aberdeen City NCS Programme Board and Council Strategy Board. IJB to be updated.
Resilience	Ensuring the conditions are in place to maintain our resilience as an organisation.	SE35	Explore other areas where charges could be raised to increase income and contribute to the cost of service delivery.	95. Additional Charging	BAU		31/03/2025	Amber		Tier 3 (Response)	Workshop scheduled for 19th August 2024 to consider potential opportunities to explore charging outwith social care.
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT02	Progress a number of priority tests of change to develop a preventative and proactive care approach for Aberdeen City including the development of an Initial Point of Contact (IPOC)	52. Strategic Review Social Care	FTP	01/07/2022	31/03/2025	Green	Statutory Requirement	Tier 1 (Prevention)	Mapping work for what service can look like has been completed, Business case close to completion. Following a visit to N Lanarkshire HSCP who have implemented their own Initial Point of Contact (IPOC) model, the maps and business case will be updated to reflect learning from their operating model. Further Teams meeting with colleagues from N Lanarkshire arranged for 18/07 to gain more detailed insight into how their model operates. Meeting arranged with colleagues from Scottish Ambulance Service (SAS) who have a similar call centre with non clinical members of staff acting as triage for those calling with mental health concerns. Business Case going to Senior Leadership Team (SLT) on 21/08.

Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT04	Implement the recommendations from the June 22 Adult Support and Protection inspection	53. ASP Recommendations Implementation	BAU	05/04/2024	31/03/2025	Green	Statutory Requirement	Tier 3 (Response)	<ul style="list-style-type: none"> Improvement to recording by NHS Grampian staff of Adult Support and Protection (ASP) activity – COMPLETE. Training curriculum has been amended and a specific Practice Note issued to patient-facing staff. Investigations taking too long, and case conferences taking place when needed – COMPLETE. Marked improvement seen – investigations being held more timeously, increase in proportion of case conferences and reviews taking place – audit work is being progressed to provide assurance about this. Chronologies & Protection Planning – Working Practice Guidance on most effective use of D365 and Chronologies is being developed (being progressed). A phased improvement plan for improving use of Chronologies endorsed by Adult Protection Committee in June 2024. Access to Advocacy – Significant improvement in relation to offer of and take up of advocacy. Being embedded into D365 throughout the process. Key data being added in to the dataset which goes to the Adult Protection Committee. Multi Agency Evaluation & Involvement of staff in improvement work – Council Officer Support Groups are taking place and effective – including consideration of improvement work. Evaluation survey undertaken in June 24 (two years since they were established). Action plan covering the findings is in development. Staff workshop regarding our approach to Large Scale Investigations took place on 9th Oct 2024 – guidance being developed.
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT05	Deliver the Justice Social Work Delivery Plan	54. Deliver JSW Plan	BAU		31/03/2025	Green	Statutory Requirement	Tier 3 (Response)	<ul style="list-style-type: none"> The task of identifying suitable premises for the Unpaid Work team is being progressed with building plans for the building of interest being undertaken currently in collaboration with the Project team. The service continues to be provided within the temporary arrangements in place The new D365 system is being utilised as a working tool, Scottish Government returns are being submitted timeously as required with support from the Analytics and Insight team. We continue to see increased numbers of assessments and imposition of Orders for Bail Supervision and Electronic Monitoring which continues to support the national aim to reduce numbers of those remanded in custody as well as providing individuals with necessary support and interventions at an early stage. Additional government funding is provided based on the data returns and the service is staffed appropriately. The Scottish Government, in response to the rapid rise in the prison population, took emergency measures to release prisoners early across the prison estate. There is ongoing communication with SPS in preparation, co-ordination, and a holistic approach to ensure that those transitioning from prison to the community have access to housing, healthcare, financial support, in the same way as we would seek to deliver for those being released from prison. The current arrangements will be complete by the end of July although there are some indications, if successful, the Scottish Government may seek to continue this further The new post of Strategic Service Manager within Justice Social Work has been progressed with a preferred candidate being identified and the recruitment process is now ongoing. The JSW Delivery Plan expires in 2024, the new Strategic Service Manager will review and present a new Delivery Plan in liaison with current partners.
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT20	Review of social care charging policy and procedures and robust implementation with a view of maximising income	96. Social Care Charging	FTP	05/04/2024	31/03/2025	Green	Budget Saving	Tier 3 (Response)	<ul style="list-style-type: none"> Delivery of programme will be delivered over three interlinked phases. The first phase has focussed upon reinstatement of previous charges that had been reliant on cash and staff interactions pre covid. Systems and invoicing have commenced for Very Sheltered housing meals and day care. Using existing Contributing to Care policy, a renewed implementation plan to enhance staff and public understanding by creating easy read and animation versions has supported this. The revised policy was reviewed and approved by ACC policy board on 2nd July and Risk committee on 10th July. A report accompanying the revised policy will be presented at ACC Finance and Resource committee on 7th August. When approved the revised policy can become operational practice and be referenced in both ACC /ACHSCP websites. A number of accessible tools using animation and a policy on a page have been created to support the implementation of the revised policy Current focus is on charging for Housing Support and creating a structure with providers for weekly reporting. This is likely to generate a third of the target income set against this programme. Structures been built into D365 to monitor impact of charging policy in order that any closures / refusals of care due to cost can be monitored and supported Working alongside Finance and Housing colleagues to address significant debt from Social care delivery across the City. This has enabled the targeting of support of support and communication to sheltered housing tenants in regards to what services are provided via housing support and reminding that this is a means tested service. An Application to Anti poverty committee to seek funding for Power of Attorney (POA) and community alarms for individuals with low incomes in Scottish Index of Multiple Deprivation (SIMD) 1 areas across the City was approved. A grant for was awarded to support the creation of 40 individual POA arrangements and 200 individuals to be supported to access community alarms. Quarriers, our commissioned carer support provider are supporting in the identification of individuals in need From non residential charging raised to date, an anticipated addition £700,000 will be generated. Additional charges are being presented for consideration to relevant ACC officers who hold delegated authority. Staff training sessions re Courageous conversations has commenced. Early feedback is highlighting the value in supporting with having difficult conversations, not only finance or charging related
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT21	Streamline processes and pathways for older adults social care in a hospital context.	97. Hospital Discharge Pathway	FTP	01/04/2024	31/03/2025	Z - Complete	Statutory Requirement	Tier 3 (Response)	Project complete. Final survey on implementation success has been completed and findings indicate a continued positive benefit of the change to aligned wards.
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	CT22	Develop an overview of the Partnership's Discharge to Assess approach incorporating links between Hospital at Home and intermediate Care at Home, enablement approaches, step up and step down and Interim Beds.	98. Discharge to Assess	FTP	01/04/2024	31/03/2025	Green	Statutory Requirement	Tier 2 (Early Intervention)	Pathways to Enablement Workshop took place on 16th May. This was well attended and key themes were identified to take forward a Project Initiation document. This will incorporate Discharge to assess within a wider approach to enablement care. This project line title may change as a result.
Social Care Pathways	Undertake a strategic review of specific social care pathways utilising the GIRFE multi-agency approach where relevant and develop an implementation plan for improving accessibility and coordination.	SE07	Seek to expand the use of Technology Enabled Care (TEC) throughout Aberdeen.	15. Expanded Use TEC	BAU	01/04/2022	31/03/2025	Green		Tier 2 (Early Intervention)	The Technology Enabled Care (TEC) Project Board has been on hold since March whilst a review is undertaken and planning around the focus of TEC moving forward is considered. This is to take into account the strategic priorities of ACHSCP and alignment with the digital projects portfolio and social care pathways work. TEC Project Board will resume meeting in August and an outline business case is being prepared with proposals regarding the scaling up of use of TEC in Aberdeen City.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	AFHL01	Deliver on our Equality Outcomes and Mainstreaming Framework, report on our progress to both the IJB and the Risk, Audit and Performance Committee and plan to revise the EOMF in advance of the 2025 deadline.	55. Deliver EOM Framework	BAU	01/03/2024	31/03/2025	Green	Statutory Requirement	Tier 2 (Early Intervention)	Equality Outcomes and Mainstreaming Framework (EOMF) is a standing item on Equality and Human Rights (EHR) group agenda, a number of areas being progressed including the development of the DiversCity Officers Network and review of the partnership's Equality and Human Rights internal and external webpages. Following review of our updated process and paperwork the Equality and Human Rights Commission, Scotland has cited Aberdeen City twice in a Good Practice document that has been circulated to all Health and Social Care Partnerships (HSCP) across Scotland. The Annual progress report of EOMF was presented to the Integration Joint Board in May 2024, where it was approved.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	AFHL02	Undertake and publish Impact Assessments, where relevant, for major service change, in conjunction with people and communities with the relevant protected characteristics ensuring that the requirements of the UNCRC are incorporated.	56. Publish IAs	BAU	01/03/2024	31/03/2025	Green	Statutory Requirement	Tier 2 (Early Intervention)	Updated Integrated Impact Assessments (IIA), which now include the Consumer Duty and Armed Forces Duty, is now in place following approval by the Integration Joint Board in May 2024. Previous Health Inequality Impact Assessments (HIIA) are now published on our website as required and the new IIA process is now being used. This is being supported, initially, by the DiversCity Officer (DCO) Network (DCO) to help build support and capacity across teams as this develops. The DCO Network is working on providing exemplars and video guides for staff to support the completion of IAs. The DCO Network continues to develop training opportunities and work in collaboration with Aberdeen City Council (ACC) Equality Development Officer and Public Health Scotland for opportunities to collaborate and share learning.

Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	AFHL04	Embed consideration of the impact of climate change in health and social care planning and in business continuity arrangements aiming to reduce our carbon footprint and deliver on our Net Zero emissions target.	57. Climate Change and NetZero	BAU		31/03/2025	Amber	Statutory Requirement	Tier 2 (Early Intervention)	As part of recent discussions regarding creating capacity within the Delivery Plan to support budget saving initiatives, SLT have agreed that the Climate Change work should be slowed in the short term. The statutory reporting will still be ensured by the project lead while other areas of work will be continued following return from maternity leave.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	CT17	Monitor and evaluate the impact of the Carers Strategy on an ongoing basis factoring in early preparations for the next revision	58. Monitor and Evaluate Carers Strategy	BAU	01/03/2024	31/03/2025	Green	Statutory Requirement	Tier 2 (Early Intervention)	The Carers Strategy Implementation Group (CSIG) continues to meet bi monthly. The annual progress report in relation to the Carers Strategy was presented at Integrated Joint Board (IJB) on 6 February 2024 and work being undertaken will feed into the next annual report. Our Annual Carers Survey has now closed and the feedback is currently being analysed. A CSIG development session to look ahead at Year 2 of the Carers Strategy and the action plan took place on 28 March 2024 and funding for Carers Support Initiatives was approved through the existing budget. A collaborative commissioning process is now underway to renew the contracts for Carers Support Services for both Adults and Young Carers in the City.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	CT23	Develop the revised Strategic Plan for 2025 - 2028 taking cognisance of the strategic context, resources available and views of stakeholders.	99. Revised Strategic Plan	BAU	01/03/2024	31/03/2025	Green	Statutory Requirement	Tier 2 (Early Intervention)	The work to review and refresh our Strategic Plan is now underway. Initial feedback has been received from various events including our workforce conference and a commissioning event. We have also held sessions with the Senior Leadership Team and the Integration Joint Board. Priorities are being identified and developed in line with consultation across the Partnership. The first formal discussion at the Integration Joint Board will take place in September with an initial draft being ready for the November Integration Joint Board meeting. In conjunction with that, our public engagement plan is being developed so that when the initial draft has been to the Integration Joint Board we can then go straight out for public consultation thereafter with the aim of having the new Strategic Plan approved by IJB in March 2025.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	CT24	Revisit ACHSCP contributions to early years and school health and wellbeing.	100. Early Years and School	BAU		31/03/2025	Green	National Agenda	Tier 2 (Early Intervention)	Multiple links already exist and these are currently being reviewed and strengthened where necessary and any gaps filled.
Strategy	Develop and implement local strategies to ensure alignment with national and regional agendas.	CT25	Deliver relevant recommendations from the Hosted Services Internal Audit	101. Hosted Services Audit	BAU		31/03/2025	Green	Future Sustainability	Tier 3 (Response)	A working group has been set up with colleagues from Aberdeenshire and Moray HSCPs. The approach and timelines have been agreed as have standard templates for capturing information, reviewing the rationale for hosting and developing the resultant Service Level Agreements (SLAs) for those services that will remain hosted. This has been approved by all three Senior Leadership Teams which include the managers of Hosted Services. Workshops are scheduled over the next couple of months for the initial reviews to allow for completion of the process by the due date i.e. December 2024. The first due date for a recommendation is September 2024 and that is in relation to seeking additional assurance over budgeting and expenditure. This is currently being progressed by the three Chief Financial Officers (CFOs) and is on track for completion within the timeline.
Workforce	Develop and implement our Workforce Plan	SE01	Deliver the relevant actions on each of the three Workstream Action Plans supporting the Workforce Plan.	60. Develop Workforce Plan	BAU	01/03/2024	31/03/2025	Green		Tier 2 (Early Intervention)	The workforce plan is aligned with the Aberdeen City Health and Social Care Partnership (ACHSCP) strategic plan 2022 – 2025 and focusses on three essential core elements; recruitment & retention, mental health & wellbeing, and growth & opportunities. Workstreams are ongoing for the core elements of the plan. A workforce workstream conference took place in April 2024 to identify areas of crossover and reduce duplication in delivery and monitoring of the plan. Task and finish groups are being pulled together for some of the actions in the plan with the Senior Leadership Team having oversight of these. The latest annual update on the workforce plan was delivered to RAPC on 28 November 2023, where it was approved. The ACHSCP Annual Workforce Conference took place on 29th February 2024 and was a success. Feedback is being analysed to plan ahead for the next one which is due for December 2024.
Workforce	Develop and implement our Workforce Plan	SE02	Pledge support for Volunteer Scotland's Volunteer Charter and identify and Volunteer Champion for ACHSCP	61. Volunteer Charter and Champion	BAU		31/03/2025	Amber		Tier 2 (Early Intervention)	Still working with NHSG working group to agree protocols for volunteer use
Workforce	Develop and implement our Workforce Plan	SE03	Continue to support initiatives supporting staff health and wellbeing	62. Staff Health & Wellbeing	BAU		31/03/2025	Green		Tier 2 (Early Intervention)	Sickness absence has risen at end June - asking Senior Leadership Team (SLT) support to ensure good sickness management, return to work policies and staff attendance at various support opportunities available
Workforce	Develop and implement our Workforce Plan	SE04	Ensure our workforce are Trauma Informed	63. Trauma Informed Workforce	BAU		31/03/2025	Amber		Tier 2 (Early Intervention)	Working with Aberdeen City Council (ACC) to try to use allocate funds for a part time coordinator